



Factsheet: yourtutor

Does Homework hurt in your house? Do you have trouble with trigonometry, essay issues or are you fumbling with formulas? BCU and yourtutor can help!

BCU provides free access to interactive on-line tutoring to all BCU members and their children.

yourtutor is on-demand, one-to-one help from expert Australian tutors, available from Sunday to Friday from 3pm to 11pm (NSW EST). The service is based on the school curriculum and allows students to work through their specific question, essay or problem with an expert tutor.

Students from years 3 to 12 as well as TAFE and university can get help with mathematics, science, English, assignment research and study skills.

In addition, the yourtutor automated Skillsbuilder function allows students to test themselves on a topic of choice answering random multiple-choice questions in a timed environment 24/7.

Kids love yourtutor because it's on-line and it's immediate - there is no need to book appointments and wait times are usually two minutes or less - best of all, it's anonymous.

Tutors will work with the student until the problem is solved and understood. The session is private between the tutor and student, so there is no embarrassing peer pressure.

Safety is ensured with all tutors registered to work with children and all sessions recorded. The student remains anonymous during the tutoring session and only the tutor's first name is used.

Who are the on-line tutors?

Australian-education and located teachers, professional tutors, postgraduate students, and business professionals, each tutor is an expert in his/her subject areas.

Features	Benefits
Free access to qualified Australian tutors	Get help with homework or difficult subjects at home
One-on-one tutoring	No need to feel embarrassed in front of your peers
Access via a BCU website using your BCU member number	Easy access on the internet
Available for students in Years 3 to 12, TAFE & university	Takes the heat off parents with complex problems
Curriculum-based tutoring	Get help that is relevant to your studies
Sunday to Friday 3-11pm (NSW EST)	Homework help when you need it
Ask any Maths, Science, English, assignment research or study skills question	Get help with the subject that matter

BCU is careful not to waste resources - we are committed to minimising printed advertising material and only printing information for members on request.

Your region, your money





Why does BCU support yourtutor?

BCU recognises that often, when people live in regional areas, they don't always have access to after-school tutoring. Cost is another factor that can get in the way.

yourtutor overcomes these limitations and brings educational advantage and gives all BCU members a "fair go" to improve each student's educational and employment potential.

How do I access yourtutor?

1. Log onto www.bcu.com.au and click on the yourtutor button on the homepage.
2. Follow the prompts, entering a BCU member number when you reach the access screen.
3. Select a subject and year level and wait for your tutoring session to start.

You will need:

- Access to the internet
 - Windows: Windows 2000, XP, Vista or Windows 7 with Internet Explorer 6+, Firefox 1.5+, Google Chrome, Safari and Adobe Flash Player 8 or above
- OR
- Mac OS X: Safari 2+, Firefox 1.5+, Google Chrome and Adobe Flash Player 8 or above
 - A BCU member number (Your own, or your parent or carer's with their permission)

Want to know more?

BCU branch staff have all used yourtutor and can assist you with your inquiries. Please feel free to ask in branch or call us on 1300 288 288 for more information.

Here's what the students had to say about yourtutor!

"I would definitely recommend this site to a friend. In fact, I already have,"
Yr 7 student

"Thank you very very much! Was just the help that I needed," *Yr 8 student*

"Thank you for the big help. I have been asking around a lot with this question but have not been able to receive the right answer, until today, so thank you," *Yr 11 student*



FAQs

Q. Who can access yourtutor?

A. Any student who has access to a BCU member number. yourtutor caters to students with curriculum-based content from Yr 3 to university.

Q. I need help with an essay I've written. Can yourtutor help me?

A. Yes. The interactive tutoring platform allows you to upload your essay for the tutors to read. They will then make comments and suggestions based on the work you've done.

Q. I just want to do some revision before my exams. Can yourtutor help me with that?

A. Yes. Log onto yourtutor and select the Skillsbuilder function. Choose a subject and your year level and a series of multiple choice questions will test your knowledge.

Q. How often can I use yourtutor?

A. There is no limit to how often you access yourtutor.

Q. Will I get the same tutor each time I log onto yourtutor?

A. Probably not. You will get the next available tutor who is an expert in the subject matter you need help with.

Q. How long does a tutoring session take?

A. Sessions take as long as you need to understand the problem or concept, however most sessions take less than 20 minutes.

Q. Can I get help with several questions in the one session?

A. To make it fair to everyone, tutors will help you with one question or problem and in most cases will ask you to begin a new session for each separate problem you need help with.

Q. How do I know my child will be safe?

A. All tutors are qualified under Australian legislation to work with children. Sessions are anonymous for students and only the tutor's first name is used. All sessions are recorded.